

## Central City Concern

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232 NW Sixth Avenue

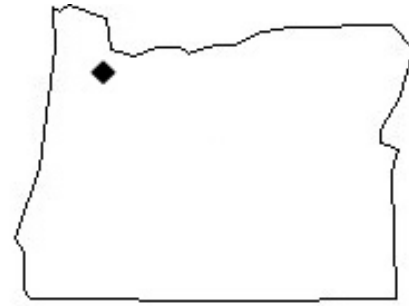
Portland, OR 97209

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**Fax:** (503) 294-4321

**Email:** [sbonczek@centralcityconcern.org](mailto:sbonczek@centralcityconcern.org)

**Web:** [www.centralcityconcern.org](http://www.centralcityconcern.org)



**Director:** Richard Harris

**HCH Coordinator:** Ed Blackburn

**Medical Director:** Wendy Callander, MD

**UDS Number:** 107660

### Project Description

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Central City Concern (CCC) was founded in 1979 to provide pathways to self-sufficiency through active intervention in poverty and homelessness. CCC service has developed to include a continuum of care, including health care, chemical dependency/mental health treatment, assertive case management, special needs housing, very low income housing, workforce development, and employment services.

#### Services

Central City Concern Health Services provides primary care that is integrated across several dimensions at the Portland Alternative Health Care Center (PAHC) and Old Town Clinic sites. Services include risk intervention, allopathic primary care, complementary care, mental health and chemical dependency treatment, case management, professional mentoring, outreach, pharmacy, health/nutrition education, and special needs housing support services. Dental care is provided through linkage with a volunteer service. CCC provides medically managed detoxification, primary care, and outreach services at the Hooper Center. Agreements with area hospitals for uninsured and managed care contracts for Oregon Health Plan clients provide access to specialty providers and hospital care. CCC also provides 1,188 units of 30% and below housing with more than 600 units of single and family alcohol and drug free community housing units (ADFC). CCC also provides job training, development, and placement services.

#### Linkages

Linkages include Outside Inn, Multnomah County Health Department, Native Rehabilitation Association, DePaul Treatment Centers, Tualatin Valley Treatment Center, Russell Street Dental, Comprehensive Options for Drug Abuse, and area hospitals.

#### Statistics

Estimated homeless population: 18,000 Project users: 6,194

# Community Health Centers of Lane County - Safe & Sound Homeless Youth Clinic

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**Mailing Address:**

125 East Eighth Avenue  
Eugene, OR 97401

**Location:**

947 West Seventh Avenue  
Eugene, OR 97402

**Phone:** (541) 682-3350

**Fax:** (641) 682-3760

**Email:** [katy.bloch@co.lane.or.us](mailto:katy.bloch@co.lane.or.us)

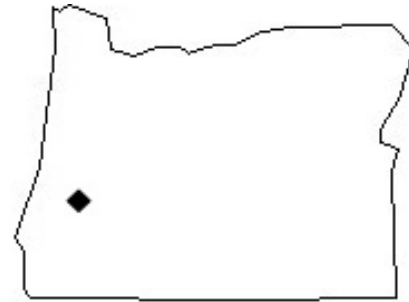
**Web:** [www.lanecounty.org/hsc/safe\\_and\\_sound.htm](http://www.lanecounty.org/hsc/safe_and_sound.htm)

**Director:** Steve Manela, MS, PA

**HCH Coordinator:** Katy Bloch

**Medical Director:** Larry Myers, MD

**UDS Number:** 107920



**Oregon**

## Project Description

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Safe & Sound (S&S) uses a multidisciplinary team approach to provide medical, mental health, and substance abuse treatment within wraparound services, including shelter, transitional housing, education, employment, and assistance to meet basic needs. Once a relationship is established with staff, youth develop individualized plans and identify useful tools. Services are accessible through any of eight partner doors. The S&S clinic is a satellite of Community Health Centers of Lane County.

**Services**

Safe & Sound Homeless Youth Clinic provides medical, mental health and substance abuse services for homeless, runaway and at-risk youth. In addition, youth receive sexual assault support services, HIV education/testing/counseling, health and safety education, shelter, transitional housing, case management, and other supportive services. The day access center provides forums for youth to access basic needs, such as food, clothing, showers, and telephone.

**Linkages**

Safe & Sound has received considerable support from many sectors of the community, including the government, health professionals, hospitals, businesses, foundations, and other social service organizations. S&S works with Lane County Child and Adolescent Behavioral Health, Department of Public Health, and PeaceHealth Hospital. In addition, S&S provides a balanced approach to working with youth that includes businesses, public safety, and social service agencies working together to address the complex issues of homelessness.

**Statistics**

Estimated homeless population: 3,200 Project users: 1,000

## Subcontractor(s):

***Direction Services Counseling***

576 Olive Street  
Eugene, OR 97401  
Contact: Jacqui Lichtenstein  
Phone: (541) 344-7303  
Fax: (541) 686-6283  
Email: [jlichtenstein@directionservice.org](mailto:jlichtenstein@directionservice.org)

***Looking Glass Youth and Family Services***

72-B Centennial Loop  
Eugene, OR 97401  
Contact: Galen Phipps  
Phone: (541) 686-2688  
Fax: (541) 345-7605  
Email: [gphipps@aol.com](mailto:gphipps@aol.com) / [galen.phipps@lookingglass.us](mailto:galen.phipps@lookingglass.us)

## Multnomah County Health Department

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426 SW Stark, 5th Floor

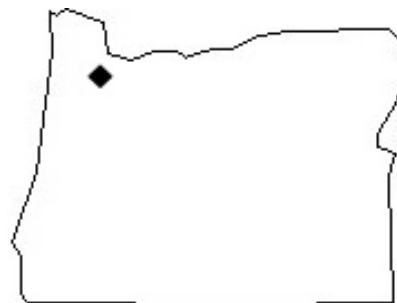
Portland, OR 97204

**Phone:** (503) 988-3663 Ext. 2285

**Fax:** (503) 988-5180

**Email:** kim.h.tierney@co.multnomah.or.us

**Web:** www.co.multnomah.or.us/health



**Director:** Lillian Shirley

**HCH Coordinator:** Kim Harris Tierney

**Medical Director:** Patsy Kullberg

**UDS Number:** 101120

### Project Description

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Multnomah County Health Department provides services at primary care clinics, satellite clinics, and a medical van.

#### Services

Services include primary care, prenatal, family planning, addictions medicine, chronic illness care, TB/STD treatment, immunizations, nutrition, rheumatology, mental health, substance abuse, case management, respite, nutrition, lab, radiology, pharmacy, after hours triage, and referrals.

#### Linkages

Linkages include hospitals, MH/SA programs, shelters, schools, dining halls, youth agencies, homeless families service sites, corrections, transition services, housing, Homeless Youth Oversight, Homeless Families Coalition, Ten Year Plan to End Homelessness, and Special Needs Committee.

#### Statistics

Estimated homeless population: 19,863 Project users: 4,234

### Subcontractor(s):

#### *Central City Concern Community Engagement Program*

523 NW Everett

Portland, OR 97209

Contact: Claudia Krueger

Phone: (503) 294-1681

Fax: (503) 546-2390

Email: claudia@centralcityconcern.org

#### *Old Town Clinic*

523 NW Everett

Portland, OR 97209

Contact: Paige Perry

Phone: (503) 241-3836

Fax: (503) 546-2390

Email: pperry@centralcityconcern.org

#### *Taft/Concepts in Community Living, Inc.*

1337 SW Washington

Portland, OR 97205

Contact: Sharon Carter

Phone: (503) 255-4647

Fax: (503) 225-5929

Email: scarter@ccliving.com

#### *Hooper Detox Center*

232 SW Sixth Avenue

Portland, OR 97209

Contact: Susan Steiner

Phone: (503) 238-2067

Fax: (503) 238-2004

Email: ssteiner@centralcityconcern.org

#### *Portland Alternative Health Care*

8 NW 8th

Portland, OR 97209

Contact: David Eisen

Phone: (503) 228-4533

Fax: (503) 294-4321

Email: deisen@centralcityconcern.org



## Native American Rehabilitation Association of the Northwest, Inc.

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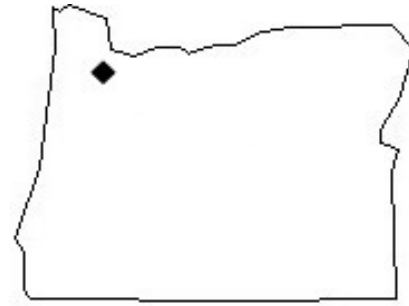
1776 SW Madison Street  
Portland, OR 97205

**Phone:** (503) 224-1044

**Fax:** (503) 621-2235

**Email:** jmercerc@naranorthwest.org

**Web:** www.naranorthwest.org



**Director:** Jacqueline A. Mercer, MA, CADC II

**HCH Coordinator:** Linda Drebin

**Medical Director:** Vern Williams, MD

**UDS Number:** 107880

### Project Description

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The Native American Rehabilitation Association of the Northwest (NARA-NW) provides integrated health, mental health, substance abuse treatment, and social services to Native American and Alaska Native people who are homeless or have low incomes. NARA-NW has been providing services in the Portland area since 1970. NARA-NW primarily serves people living in Oregon and Southwest Washington. The NARA-NW community health center includes two primary care clinics, an outpatient mental health center, an outpatient substance abuse treatment center, a residential substance abuse treatment center, and a small pharmacy.

#### Services

NARA-NW provides health, mental health and substance abuse treatment services that are culturally specific to the needs of American Indian and Alaska Native people. These services are often coupled with social services and supports that enable access to services such as case management, transportation, and housing assistance. NARA-NW has more than 100 staff deployed across four sites and in the community.

#### Linkages

NARA-NW has linkages with area schools, the region's Departments of Health, other community health centers, substance abuse treatment providers, and homeless services providers. NARA-NW also has linkages to the region's tribes and other Urban Indian programs.

#### Statistics

Estimated homeless population: 18,000-24,000 Project users: 2,985

### Subcontractor(s):

*Northwest Medical Teams International, Inc.*

*P.O. Box 10*

Portland, OR 97207

Contact: Dick Rowland

Phone: (503) 624-1000

Fax: (503) 624-1001

Email: drowland@nwmt.org

## Northwest Human Services

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681 Center Street NE

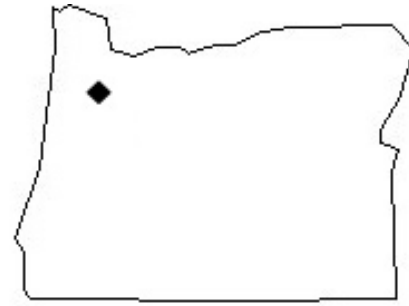
Salem, OR 97301

**Phone:** (503) 588-5828

**Fax:** (503) 588-5852

**Email:** [plogan@nwhumanservices.org](mailto:plogan@nwhumanservices.org)

**Web:** [www.northwesthumanservices.org](http://www.northwesthumanservices.org)



**Oregon**

**Director:** Paul Logan

**HCH Coordinator:** Dixon Bledsoe

**Medical Director:** Lance Loberg, MD

**UDS Number:** 100760

### Project Description

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Northwest Human Services (NWHHS) serves individuals who are homeless in Salem through outreach services provided by its Homeless Outreach and Advocacy Project and by providing medical services at its West Salem Clinic, a community health center.

#### Services

The West Salem Clinic and the Total Health Community Clinic provide primary health care and mental health care, using the services of a health care team comprising physicians, physician's assistants, nurses, counselors, and outreach workers. In addition to providing primary care, NWHHS serves as the entry point for social services for persons who are homeless. Additional components of the NWHHS program include the Homeless Outreach and Advocacy Project (coordinates outreach and comprehensive mental illness services, including dual diagnosis treatment), Homes Offering Shelters to Teens (assists runaway and homeless youth and their families), and Crisis and Information Hotline (provides 24 hour information, referral, and crisis counseling services).

#### Linkages

Linkages are in place with other agencies to provide substance abuse treatment.

#### Statistics

Estimated homeless population: 7,425 Project users: 980

## Outside In

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1132 SW 13th Avenue

Portland, OR 97205

**Phone:** (503) 535-3800

**Fax:** (503) 535-3868

**Email:** [jduke@outsidein.org](mailto:jduke@outsidein.org)

**Web:** [www.outsidein.org](http://www.outsidein.org)



**Director:** Kathy Oliver, PhD

**HCH Coordinator:** John Duke, QMHP

**Medical Director:** Wayne Sells, MD, MPH

**UDS Number:** 106290

## Project Description

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Outside In works closely with community organizations to identify needs, coordinate services, and conduct extensive outreach to youth, families, and adults experiencing homelessness. Outside In has just been awarded an expansion grant to become a CHC clinic also.

### Services

Outside In provides primary care and health education. Through partnerships with medical schools, Outside In provides allopathic, naturopathic, and Oriental medicine and acupuncture. The clinic contracts with providers for mental health and substance abuse services. Dental care is provided by volunteer dentists. A contract psychiatrist provides diagnosis, counseling, and psychiatric medications. Outside In's co-medical directors oversee medical residents and 4th year naturopathic students in providing medical services. The medical director has admitting privileges at the Oregon Health and Sciences University Hospital. Staff at Outside In does extensive outreach to youth, families, and adults who are homeless. Multnomah County provides free lab tests. The Outside In Clinic has mutual referral relationships with other safety net clinics and a referral network of private medical specialists who see patients free of charge. Outside In conducts medical outreach using a mobile medical van.

### Linkages

Outside In has reciprocal referral relationships with Multnomah County's Downtown Clinic and Old Town Clinic, both of which serve low income and homeless adults. Outside In also has referral arrangements with the Native American Rehabilitation Association which serves Native Americans of all ages.

### Statistics

Estimated homeless population: 9,000 Project users: 3,906

## Subcontractor(s):

### *National College of Naturopathic Medicine*

49 SW Porter

Portland, OR 97201

Contact: William Keppler

Phone: (503) 255-7355

Fax: (503) 255-1308

### *Oregon Health Services University*

3930 Macadam Avenue, MC-104

Portland, OR 97239

Contact: Debbie Goss

Phone: (503) 494-5075

Fax: (503) 494-6937

### *Northwest Medical Team Dental Van*

PO Box 10

Portland, OR 97207

Contact: Georgene Burnett

Phone: (503) 624-1000

Fax: (503) 624-1001

## White Bird Homeless Health Care

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341 East 12th Avenue

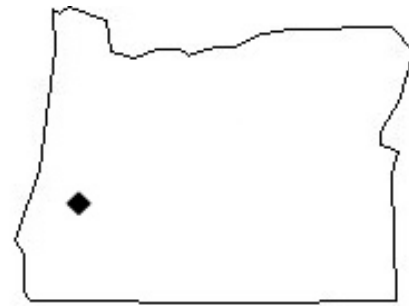
Eugene, OR 97401

**Phone:** (541) 342-8255

**Fax:** (541) 342-7987

**Email:** [info@whitebirdclinic.org](mailto:info@whitebirdclinic.org)

**Web:** [www.whitebirdclinic.org/homeless.html](http://www.whitebirdclinic.org/homeless.html)



**Oregon**

**Director:** Robert Dritz

**Medical Director:** James Newhall, MD

**UDS Number:** 100700

### Project Description

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White Bird Homeless Health Care project serves people who are homeless in the Eugene-Springfield metropolitan area.

#### Services

White Bird provides primary medical and dental services, including immediate, ongoing, and preventive care, at a joint facility centrally located in Eugene. Basic laboratory work and medication are provided. Access to specialists, diagnostic services, and hospital admissions are arranged. Staff includes physicians, dentists, dental assistants, a psychologist, a hygienist, nurses, counselors, EMTs, acupuncturists, and mental health, crisis, and substance abuse workers. White Bird provides 24-hour crisis counseling as well as screening, evaluation, and referral for mental health and substance abuse services. The project's CAHOOTS street intervention team is a part of the public safety system. A range of mental health treatment is available through the agency's PATH project. Detoxification is provided. Project enhancements include a vision clinic, providing free eye exams and eyeglasses, a full dental program, outreach eligibility work, medication funds, community case management, and a new HOPE (Social Security Assistance) project. More than 40 doctors, 25 dentists, 20 optometrists, and 5 hygienists volunteer.

#### Linkages

Ties exist with the entire Eugene human service network, including government, nonprofit, church, and private entities. Health system linkages include hospitals, the Health Department, specialists, labs, diagnostic services, and professional societies (medical, dental, optometric, and hygienist). The project works cooperatively with local shelters, detox, public safety, and a local psychiatric hospital. White Bird is a member of Lane County's mental health, substance abuse, medical, and information/referral systems. Coordination is arranged through the Community Mental Health Consortium, Lane County Substance Abuse Coordinating Group, Eugene's Community Response Team, and White Bird's IM-PACT Network (Interagency Management-Planned Approaches to Community Treatment). White Bird is also a member of the City of Eugene's Public Safety/911 system through CAHOOTS, its mobile intervention team.

#### Statistics

Estimated homeless population: 4,500 Project users: 1,693

### Subcontractor(s):

#### *Willamette Family Treatment*

605 West Fourth Avenue

Eugene, OR 97402

Contact: Bob Richards

Phone: (541) 343-6512

Fax: (541) 302-1717